iHelp

Looking for more information on the different layers, tabs, and features within the Platform?

Click below to view the iHelp page for the relevant topic!

Introduction to the Platform

- Blackbaud FPM Predictive Scores
- Viewport Management
- Fiscal Year End
- Roles and Responsibilities

Console

- Officer Goals Management
- Contacts
- Proposals
- Prospects
- Tasks

Advancement Layer

- Executive Summary
- Operating Reports
- Campaign Reporting
- Report Library
- Project Reporting

Annual Giving Layer

- Donors & Dollars Tabs
- Appeals Tab
- Operating Reports Tab

Major Giving Layer

- Officer Performance Tab
- Prospect Assignments Tab
- Prospect Management Tab
- Proposals Tab
- Contacts Tab
- Officer Benchmarks

Targeter

- Working with Queries
- List View
- Crosstab View
- Map View
- Subscriptions
- Lists Tab

Relationship Profile

- Automatic Screening
- Social Media Integration with Clearbit

Blackbaud Volunteer Network Fundraising

Related Videos

- Introduction to Fundraiser Performance Management Platform
- Custom Predictive Models Overview

More Videos

- Tools for Staff
- Tools for Volunteers

Donor Discovery

• Donor Discovery on the Relationship Profile

Activity Center

- Accessing Activity CenterActivity Center Calendar FeedActivity Center Contact Reports
- Activity Center Contact Re
 Activity Center Proposals
 Activity Center Security
 Activity Center Tasks

Control Panel

- My Settings
- Manage Users
- Manage PlatformDonor Discovery Settings
- Volunteer Network Fundraising Settings

Fundraiser Performance Management Mobile App

Platform Notifications