## Visits by Month (cumulative)

The Visits by Month (cumulative) viewport displays the number of visits an officer had accumulated at the end of each month in the year. This count includes all contacts regardless of whether or not the officer is assigned to the related record. The report compares the cumulative number of contacts an officer had at the end of each month during the current fiscal year and the previous fiscal year. Scroll over any bar in the chart for additional information or click on the bar to see additional detail.

## The **Fiscal Year** is defaulted to the current fiscal year but can be changed to any of the previous 4 fiscal years by using the drop down at the top of the viewport.

Clicking on the bar in the report will show you the contact reports associated to that month.

## Key Definitions Related to this Viewport:

• Visits: Number of contact records, where the contact type is a "visit," that have been recorded and relate to the selected officer from the beginning of the fiscal year to the end of each month displayed. Your internal contact types have been mapped by your Reeher System administrator to reflect whether it is a Visit, Phone, Letter/Email, Event, or Other.